

THIS IS HOW

THE 10-YEAR ROT PROTECTION WARRANTY WORKS



For more info, please contact us on:
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OrganoWood AB, Linjalvägen 9, 187 66 Täby, Sweden

ORGANOWOOD®

ORGANOWOOD® MODIFIED TIMBER WITH 10-YEAR ROT PROTECTION WARRANTY

IN ORDER FOR THE WARRANTY TO APPLY, REQUIRES:

1

That if **cutting, making holes and other minor processing occurs**, the processed surfaces must be treated with OrganoWood® 01. Protection: Flame and rot protection. The OrganoWood® warranty **becomes void if any other processing is performed**, e.g. cleaving or other longitudinal processing such as planing and shaping.

2

That the timber is installed **at least 30 cm** above the ground.

3

That the **installation instructions and the instructions** for use according to OrganoWood®'s installation instructions on www.organowood.com are observed.

4

That the **warranty certificate from the place of purchase and the receipt/invoice can be shown**. On delivery, the sales staff must notify the customer to save all purchase documents.

Important documents

Warranty certificate/receipt/invoice

The consumer must receive a receipt/invoice and also a **separate warranty certificate**. Ideally, the member of staff staples these documents at the time of the purchase. When making a warranty claim the consumer must present the **receipt or invoice together with the warranty certificate**. The product purchased by the consumer must be clearly described on the warranty certificate.

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TERMS OF THE WARRANTY

WHEN DOES THE WARRANTY APPLY?

The warranty applies for timber that is exposed to the weather and wind or condensation, **but not for timber in contact with the ground or permanently in water.** Examples of application areas are decking or facade timber. The rot protection warranty means that OrganoWood AB guarantees that OrganoWood® modified timber will **not** be attacked by rot to an extent that its function fails, for what the product is intended for, during 10 years of use in Sweden. Accordingly, the warranty **does not apply to mould or other fungus attack** that may grow on the surface of the timber and is thus of a more aesthetic nature.

HOW LONG IS THE WARRANTY VALID?

OrganoWood AB provides a 10-year rot protection warranty on OrganoWood® modified timber for all consumer purchases (as defined by the Consumer Sales Act and the Consumer Services Act).

WHAT IS THE VALUE OF THE WARRANTY?

The warranty means that OrganoWood AB replaces the attacked timber with new timber to a **maximum value of SEK 20,000.**



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